Remote Sewer Lateral Inspection Review Process for Certificate of Compliance (COC)

1. Electronic/Online video inspection submission (Preferred Method)

- a. Sewer Lateral Video inspection(s) can be submitted electronically as follows:
- i. Email video inspection(s) to inspections@wcwd.org
- ii. Use Dropbox and email the Dropbox link to inspections@wcwd.org
- b. When submitting the video inspection, please include in the subject line the address where the video inspection was completed.
- c. In the email body, please include the owner's address and contact information, the contractor's address and contact information, and include the email addresses of the parties to receive the results
- d. A discrepancy report will be sent via email in 1-3 days to the owner and contractor
- 2. Physical video inspection submission requirements
 - a. Video inspection(s) must be recorded on a thumb drive or SD card for submittal
 - b. Sewer lateral video must be placed on a DVD, thumb drive, or SD Card and mailed to the District at 2910 Hilltop Dr. Richmond 94806 or placed in the drop box at that address with the following information:
 - i. Owner's name and contact information
 - ii. Contractors name and contact information
 - iii. Address of the property from which the video was recorded
 - iv. Include email(s) of the parties awaiting video inspection results
 - c. Video will take 1-3 days for review
 - d. A discrepancy report will be sent via email to the owner and contractor